

Jackie Worthington – Notes of Annual Tenancy Visit Interview (September 2014)

1. Training – There was plenty of training on offer but did not think was just ATVs.
2. To make sure right people living there – he had come across some fraud.
3. He thought the visits were good for tenant and council.
4. Office hours mainly.
5. Will look at last year visit in case it flags up any concerns.
6. Some notice is given mainly where find it difficult to gain access.
7. He did tour most of property.
8. He would like a roll list to highlight those overdue. He had found fraud, also some need in help. Some only need out of hours appointment.
9. Tenants should realise that they can change a lot, the officer was very experienced.